



4732 NW 114 Ave. #105  
Doral, FL 33178

Tel.: (305) 582-3654  
Fax: (305) 675-2432

Email: wburgos@williamburgos.com

# William Burgos

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## Objective

Seeking a position within the IT industry where my experience and skill set can be utilized to further the company's goals and objectives. The ideal position would be project specific, with increasing responsibilities and would feature continued exposure to cutting edge technologies, web services and electronic exchange of information.

## Experience

### Camrose Trading

08-2008/Present

#### **FACTS Programmer**

Miami Gardens, FL, U.S.A.

- FACTS Programmer (Providex, version 7.2). Fix bugs and added functionalities to programs as requested by users and stake holders. Training to users on FACTS functionalities.
- EDI Implementer. Implemented 850, 810, 820 & 824 documents with customers and vendors. Manage the Getran:Director from Sterling Commerce server.
- Help Desk Support.

### Michell Consulting Group

03/2006-08/2008

#### **Senior Programmer**

Doral, FL, U.S.A.

- Visual Studio and Java development – used .NET technology to develop SAP BUSINESS ONE add-ons to extend functionality of the software.
- Used Java technology to create web service client to process electronic check charges and credit card transactions.
- SAP BUSINESS ONE implementer.
- Installation of server and client software.
- Creation of reports and queries using SAP B1 tools.
- Creation of reports using Crystal Reports and integration of those reports using .NET technologies and add-on facilities from SAP B1.
- Close interaction with customers to determine needs and develop mission-specific software.
- Providex and BBX. Business Basics programming on FACTS ERP and BBX legacy software, primarily integrating EDI on the application.
- Help desk support services – close customer interaction to solve real-time issues via remote sessions.

### BM IT Services, Inc.

12/2002-03/2006

#### **Consultant**

Miami, FL, U.S.A.

- BBX programming and PRO/5 – enhance functionality of legacy FACTS ERP system.
- Implementation of EDI for Healthcare industry using Sterling Commerce application and Java to integrate to the ERP system.

- Documents implemented: 810, 855, 850, and 820's inbound and outbound.
- Installation of Windows and Linux servers for file server, webpage hosting and e-mail functionality.
- Installation of Ethernet and wireless networks, follow ups on network performance with security assessments and administration.

## Universal Wireless Latin America

03/2002-10/2002

### **IT & Operations Manager**

Miami, FL, U.S.A.

- Installation of network system under Windows 2000, with servers and desktops; Web and email server under Red Hat Linux, including initial web design.
- In charge of supervising all desktop users providing help desk support.
- In charge of supervising the warehouse operations and the internal business operations, including inventory control and fulfillment process for refurbished merchandise.

## Pharmed Group, Inc.

08/2000-03/2002

### **Programmer**

Miami, FL, U.S.A.

- Modification to FACTS system BBX financial system. Modifications done in the Sales Orders/Analysis module and the EDI system. Implementation of Barcode/Scanner for Physical Inventory Project.
- Implementation of a Red Hat Linux 7.3 server to substitute an SCO UNIX server. This upgrade included re-implementation of EDI software and scripts, re-implementation of the FAX module using Linux (open source) software. Upgrades of all help desk support software, printer spoolers and CRM Software to their Linux versions. Implementation of the SAMBA server service to access the Linux server from a Windows Network. Transfer of user's accounts and data from the SCO-UNIX to the LINUX server using and automated script.

## State Secretary of Finance of Dominican Republic

08/1996-08/2000

### **Information Technology Advisor**

Santo Domingo, Dominican Republic

- Implementation of ATM accounts for paying the Ministry Personnel and the pensions to the Government retired personnel.
- Y2K Project Director, representing the minister in the Governmental Commission for the Millennium Change. Includes, coordination and follow-up of the Y2K projects for the dependencies of the ministry as: IRS, Customs Service, Banks Superintendence, Insurance Superintendence, etc.
- Increase computers in the Ministry from 15 to 100.
- Implementation of the Tax Identification Card to identify the companies through their TAX ID.
- Training in Visual Basic and SQL Server for the IT/MIS Department.

Integrated Computer Systems, C. por A.

10/1990-08/1996

**General Manager**

Santo Domingo, Dominican Republic

- Commercial Systems Development: General Accounting, Invoicing, Inventory Control, Accounts Receivables, Accounts Payable, Point of Sale, Controlling Engineers Works and Automatic Insurances System.
- Increase of the Clients and Maintance Contracts.
- IT and Operations advisory for several companies. Including network and commercial applications installation, with in-house modifications of applications to suit their needs for improvement in shipping, accuracy in credits checks and settlements on delinquent accounts.

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Education

INTEC

Engineering in Computer Systems

**Santo Domingo Institute of Technology**

Ave. De los Próceres, Santo Domingo, Dominican Republic

\* Term Student in the Eleventh Trimester (of Thirteen in total) of Engineering in Computer Systems.

SAP

\*Certification: SAP B1 Consultant

Miami, FL

SAP

\*Certification: SAP B1 SDK Developer

Boston, MA

MIAMI-DADE COLLEGE \*Course: JAVA I & II - VB.NET I,II & III

Miami, FL

Osorio & Asociados

\*Course: Visual BASIC and SQL Server

Santo Domingo, Dominican Republic

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Languages

Fluent reading, writing & speaking English and Spanish.

Technical Skills

**Programming:**

- Visual Basic .NET
- Business BASIC (BBX, BASIS, Thoroughbred, Providex)
- Java
- EDI Implementation
- SAP Business One Add-On SDK development
- IBolt Implementation

**Software:**

- SAP Business One
- Productivity Packages: MS-Office, OpenOffice
- Antivirus, Anti-Adware & Anti-Spam
- Databases: MS-SQL Server, MySQL
- Systems development for commercial use, Hotels, Insurance Industry, Automotive, CRM, etc.

**Operative Environments:**

- MS-DOS, Windows 3.x, 95/98/ME/NT/2000/XP/VISTA
- LINUX, UNIX
- Networking(TCP/IP)
- Sterling Commerce (GIS, Gentran)

**Hardware and Equipments:**

- Desktops, Laptops and Servers
- Wired and Wireless Networking and Communication Data Equipment
- Specialize Peripherals

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References

**Available Upon Request**